



JOB OPPORTUNITY

Staff Programmer Analyst (Specialist)/\$4,732 – 5,754 Services Development Unit/Applications Section/Software Branch/ Engineering Division

The Department of Technology Services has an opening for a permanent, full-time Staff Programmer Analyst (Specialist) position within the Engineering Division, in the Services Development Unit/Software Branch. Location of this position may be Rancho Cordova or Sacramento.

Essential Functions:

- Responsible for the requirements analysis, design, development, testing and maintenance of complex client/server, Enterprise resources Planning, and web-based applications for the Department of Technology Services (DTS)
- Develop and integrate applications using Client/Server, ERP, and web-based development tools
- Work directly with customers to identify and document business requirement
- Provide development and maintenance support for DTS Help Desk, Service Desk, Change Management, and Asset Management

Desirable Qualifications:

- Knowledge of relational database models, including data models, data flows, and data administration
- Knowledge of Remedy ARS programming techniques and concepts
- Knowledge of Remedy Help Desk, Change Management, and Asset Management applications
- Expert ability to program Remedy modifications using Remedy development programming tools
- Ability to implement changes & enhancement to software development
- Ability to create and program web-based applications
- Ability to program using Crystal Reports
- Understand all phases of the Software Development Life Cycle with emphasis on systems analysis, design and programming
- Knowledge of SQL and Windows 2000/2003 servers operating systems
- Adaptable; Able to work independently and in a team environment
- Ability to communicate effectively with technical staff, vendors, DTS management, and DTS customers in a professional consulting role

Applications will be accepted only from individuals currently at the Staff Programmer Analyst (**Specialist**) level, or applicants who have transfer or list eligibility. Applications will be screened based on desired qualifications, and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions.

Final File Date: Until Filled Interested applicants must submit a State application to:

DEPARTMENT OF TECHNOLOGY SERVICES
P. O. Box 1810
Rancho Cordova, CA 95741-1810
Attn: Candace Banks/RPA No. 06-067/MS 20
(916) 464-4494

It is the objective of the State of California to achieve a drug-free state work place, any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

Telephone Relay Service for the deaf or hearing impaired: TDD Phone (800) 735-2929; Voice Phone (800) 735-2922

THE DEPARTMENT OF TECHNOLOGY SERVICES IS AN EQUAL OPPORTUNITY EMPLOYER.

"Equal employment opportunity to all regardless of sex, race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation."

